



City of Brighton
Utility Billing Division
500 S 4th Ave
Brighton, CO 80601
303-655-2009

City of Brighton Leak Adjustment Policy

If a water leak is discovered on your property, your account may be eligible for a leak adjustment credit. The City of Brighton will not cover any costs associated with the repair of the leak, however, a one time credit may be offered if qualifications are met. Once information has been verified and collected, an average usage for the property will be calculated by the City of Brighton and a credit of up to 50% of the LEAK USAGE may be applied to the utilities account. Average usage is determined using recent and previous years consumption from same property.

The following criteria must be met to qualify for a leak adjustment:

- The request must be received, on the application provided, by the City of Brighton Utility Billing Division within 60 days of the discovery and repair of the leak.
- The account must be current and in good standing.
- There has been no leak adjustment on the account in the last 12 months.
- Repair receipts must be provided to ensure they have been completed.

To avoid additional fees and/or interruption in service, payments on the accounts must continue in full while under leak adjustment review. Any approved credit will then be applied to the City of Brighton Utilities account.

This review may be delayed if there is a need to confirm a decrease in consumption on the account by viewing an additional month of usage.

Please submit your application and repair receipts to utilitybilling@brightonco.gov.

If you have any questions, please contact the City of Brighton at (303) 655-2009.

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LEAK ADJUSTMENT APPLICATION

Customer Name: _____

Submission Date: _____

Customer Account: _____

Customer Address: _____

Contact Phone
Number: _____

Contact Email: _____

Month/Year Leak
Has Affected: _____

Leak Repaired: YES NO

Receipts Included: YES NO

Account is on Auto Pay: YES NO

Description of Leak:

For Internal Use Only: Qualified Denied

Initial: _____ Date: _____